

May 15, 2026

Daniel Hughes
Chairman & Chief Executive Officer
Envolve LLC
6075 Poplar Ave, Suite 220
Memphis, TN 38119

Dear Mr. Hughes:

We write to express our serious concerns regarding the conditions at the Carriage House Apartments located at 135 W. Old Street in Petersburg, Virginia 23803. Residents and officials with the City of Petersburg have repeatedly demanded action regarding deteriorating living conditions, unresolved maintenance issues, and significant health and safety issues that have gone unaddressed for far too long. It is unconscionable that vulnerable residents continue to live in conditions that may jeopardize their health, safety, and dignity. It is furthermore unacceptable that residents have received little correspondence or communication from property management officials about their requests and were left in the dark as to when, whether, and how to evacuate the premises when conditions proved to be uninhabitable.

As you know, Carriage House is an affordable housing community serving more than 150 seniors and individuals with disabilities, aged 62 and older, including individuals living with disabilities, chronic illnesses and other impairments. Many residents may have limited mobility or limited financial means, making timely maintenance, accessible living conditions, and reliable property management especially critical. However, residents consistently report broken elevators, mold, mice and other pests, lack of air conditioning, pipe leaks and much more.

You should also be well aware that, as a participant in the Housing Choice Voucher program, Envolve is required to comply with the Housing Quality Standards (HQS) established by the U.S. Department of Housing and Urban Development.¹ These standards are intended to ensure that assisted housing units are maintained in a condition that protects tenants' health and safety. The concerns raised regarding conditions at Carriage House appear inconsistent with both the spirit and requirements of these federal standards.

We urge Envolve to take immediate action to address all outstanding code compliance issues identified by the City of Petersburg's Code Compliance, the Petersburg Redevelopment and Housing Authority and the Fire Marshall's Office, and to take every possible step to ensure the health and safety of residents. In the meantime, we ask that Envolve provide suitable alternative

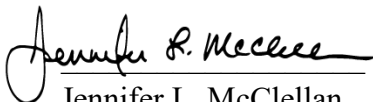
¹ 24 C.F.R. Part 982.

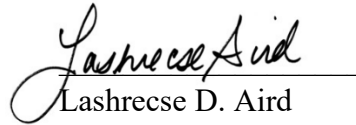
housing and accommodation for all residents until all issues are resolved. We further urge Envolve leadership to engage directly and regularly with tenants, the City of Petersburg and the U.S. Department of Housing and Urban Development to restore confidence that these concerns are being treated with deliberate speed and the urgency they deserve.


We also request a meeting with you and relevant property management officials to discuss both the immediate corrective actions being taken and Envolve's long-term strategic plans to improve living conditions at Carriage House.

We look forward to working with you to ensure that Carriage House is a safe, quality and secure community for all residents who call it home.

Sincerely,


Jennifer L. McClellan
Member of Congress


Lashrecse D. Aird
State Senator


Kimberly Pope Adams
Delegate